

01 de Septiembre de 2009

Señores:

Corporación CINCEL

PROPUESTA CINCEL – 2009

Asunto: Oferta de Servicios TDNET SEARCH ANALYZER

**I. Situación Actual:**

Actualmente la Corporación Cincel, a través de convenio de colaboración suscrito en diciembre de 2006 con la Comisión Nacional de Investigación Científica y Tecnológica, Conicyt, ofrece acceso a las instituciones que desarrollan actividades científicas en el país, a través de un portal donde se benefician un total de 27 instituciones. Este servicio está disponible para investigadores, profesores y auxiliares docentes con dedicación a la investigación, estudiantes de grado y de posgrado y funcionarios autorizados de las Universidades Nacionales del sector público y de diversos organismos de Ciencia y Tecnología.

A través de este portal se le permite acceso a los textos completos de artículos de publicaciones periódicas científicas y tecnológicas nacionales e internacionales en las diversas áreas del conocimiento, como así también a bases de datos de referencias, resúmenes de documentos y otras informaciones bibliográficas de interés para el sistema de Ciencia y Tecnología.

Actualmente, la Corporación CINCEL ofrece acceso a más de 8 bases de datos de diferentes editores de información científica entre ellos se cuentan: ACS, Elsevier, IEEE/IEE, Nature y Science (AAAS) entre muchos otros.

Debido a la amplitud de bases utilizadas y a que el acceso se ofrece en forma individual, es común que algunos recursos de información no suelen utilizarse con tanta amplitud debido a diversos factores entre ellos: Tiempo, facilidad de búsqueda que ofrece un editor por encima de otro, experiencia de los usuarios y preferencias de contenidos por parte de los investigadores, entre muchos otros factores.

## **II. Propuesta TELDAN**

Teldan es una compañía líder en el negocio de información médica científica y tecnológica, ofreciendo una gama completa de productos de la información y servicios a Bibliotecas, Centros de Información, Universidades, Corporaciones, R\*D, Hospitales y Centros Médicos, Empresas y Organizaciones de Defensa y Gobierno.

Establecido en 1978 y con sede principal en Israel, Teldan representa Calidad, Fiabilidad y Estabilidad. Apoyándose en la experiencia de más de 30 años en el funcionamiento en la comunidad de la información, nos ajustamos a sus necesidades. La experiencia ganada durante los años, combinado con la innovación y la visión, asegura que Teldan será un compañero leal y de muchos años en la materialización de todas sus necesidades de información.

Por medio de la presente manifestamos nuestro gran interés en ofrecer a CINCEL, nuestra propuesta de servicios con el objetivo de contribuir con los procesos y servicios que su Biblioteca Digital lleva a cabo, para ellos le ofrecemos nuestro sistema de integración de contenidos TDNET, como herramienta tecnológica que permite un mejor rendimiento de las colecciones electrónicas.

En tal sentido contamos con gran experiencia en la participación en diversos consorcios internacionales en países como: España, Noruega, Dinamarca, Israel y Turquía y dicha experiencia queremos transferirla a los procesos educativos de CHILE, logrando una mejor eficiencia en el uso de herramientas tecnológicas a todos los usuarios en cada una de las instituciones miembros de la Biblioteca Electrónica.

## **III. Nuestro Producto**

TDNET es una herramienta que consta de varios Módulos:

Search Analyzer: Metabuscador integrado de búsquedas federadas, capaz de ejecutar búsquedas en diferentes bases de datos en línea simultáneamente y ofreciendo un resultado centralizado y de fácil visualización. (TDNet). Integra Bases de datos Full Text y referenciales, Índices, ebooks, OPACS, Standards, Web sites y más...

Tour Resolver:

Servidor de enlaces, esta poderosa herramienta le permitirá optimizar y generar mayor utilidad de los enlaces a los recursos electrónicos que su biblioteca posee.

TOUResolver, está basada en reglas de OpenURL (NISO), y además también acepta como fuentes viables todos los resultados de búsqueda recuperados por Search Analyzer, el sistema de búsqueda federada del TDNET.

Basado en OpenURL para fuentes OpenURL dóciles, TOUResolver también funciona sobre otras fuentes no estándar e in estructuradas internas y externas, en la conjunción con Search Analyzer.

TOUResolver está basado en el Manejo de eJournals del TDNET (EJM), por lo cual no requieren ninguna entrada adicional de la biblioteca en términos de mantenimiento de datos de propiedad. Y lo que es más importante no requieren a ningún servidor dedicado o adicional para el uso de Tour Resolver.

#### **IV. Clientes Representativos**

Las Herramientas TDNET son ampliamente usadas a nivel mundial y entre nuestros principales clientes se encuentran diferentes CONSORCIOS a nivel Mundial entre ellos podemos mencionar:

Danmarks-EF

Ecole Polytechnique

ESADE

Georgetown University

Harvard Business School

Harvard University

Library of Congress

Malmad

Oxford University

Pentagon Library

Purdue University

Rand Corporation

Stanford University

TexShare

US Department of Justice

Weizmann Institute

World Health Organization

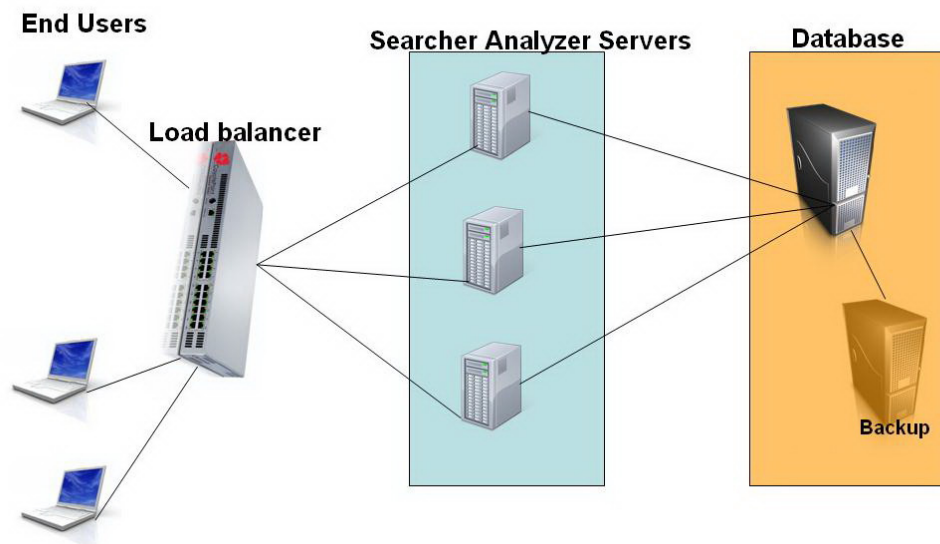
Yale Law School

#### V. Especificaciones Técnicas:

Nuestro diseño está basado en 1500 usuarios concurrentes, es decir que 1500 personas usarán los servidores al mismo tiempo. También tomamos en cuenta que el sistema es centralizado, es decir los servidores se encuentran en un solo local. Nuestros precios incluyen los costos del equipo y su servicio por mantenimiento.

ESQUEMA FUNCIONAMIENTO PLATAFORMA TDNET:

## Searcher Analyzer Deployment



**VI. Oferta:**

A continuación se presenta nuestra oferta de servicios para CINCEL en vista de poder ofrecer un servicio de integración de bases de datos para todos los usuarios.

La Presente Oferta tiene validez de sesenta 60 días, venciendo el día 15 de Noviembre de 2009.

La presente oferta es una oferta variable que toma en cuenta diversos elementos como por ejemplo:

-No. de Universidades.

-No. de BD a incorporar.


CINCEL deberá indicar a Teldan el tamaño del proyecto a implementar para un precio definitivo.

A continuación Lista de Precios Exclusivos para CINCEL.

Customer Price	Base Price	No. of members			
	1	5	10	17	27
<b>TDNET Searcher; per member</b>	\$7.800	\$7.000	\$6.500	\$6.000	\$5.000
<b>TD Searcher Consortia</b>	\$7.800	\$35.000	\$65.000	\$102.000	\$135.000

Quedando a sus órdenes para cualquier consulta nos despedimos de Uds.

Atentamente.



César Prado

DIRECTOR CHILE – TELDAN INFORMATION SYSTEMS LTD.

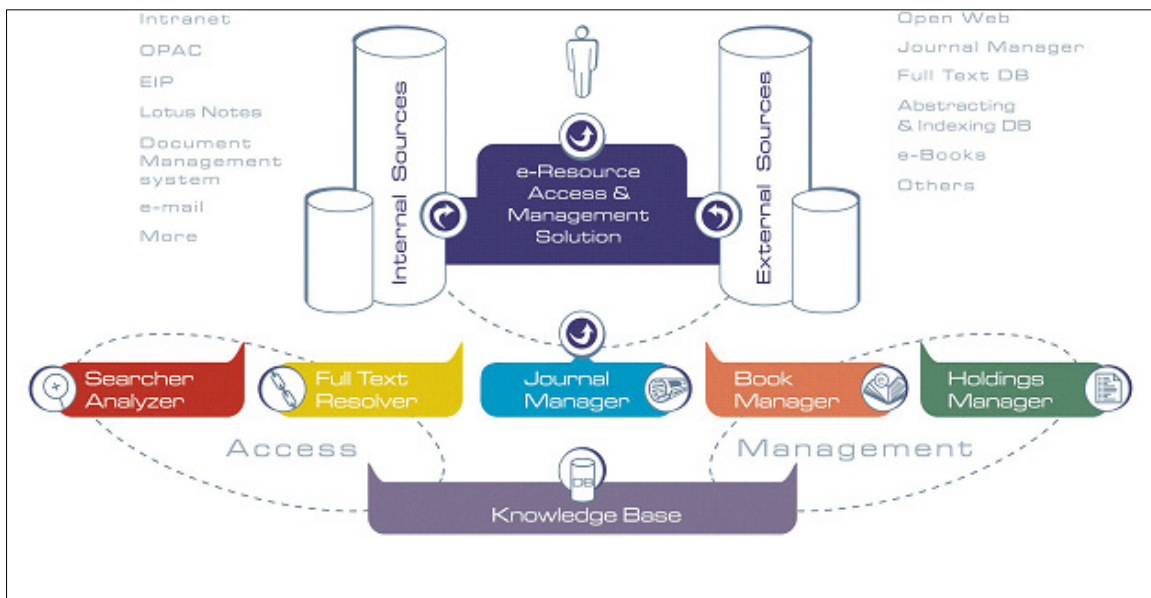
**INFORME TÉCNICO TDNET**

TDNet's solution supports management and access of e-resources. The key features and related benefits to librarians and to users are:

- TDNet hosts the solution, its team does all the setup and maintenance work. A minimal workload is required from the library.
- A Knowledgebase with electronic tables of contents 'EToC' boosts the yield of full text linking from abstract and indexing databases. EToC additionally allows for unlimited personal profiling, alerting, document ordering and/or inter-library-loan ILL and/or pay per view.
- Intelligent and creative use of on-the-fly analysis of retrieved items, user personalization of search and post-search work.

The solution adds value to the library and to users hence raising overall performance.

A schematic view of the solution:



## SCOPE

Searcher Analyzer would be a user's prime tool for federated searching and post-search analysis. Access to Searcher Analyzer would be either via API or directly to Searcher Analyzer.

The product's architecture will support seamless, simultaneous access to the library's licensed research databases and provide an intuitive and simple interface. The software will seamlessly integrate and be compatible with TOURResolver, the Library's OpenURL link resolver. Functionality of individual databases will be preserved when searching the database. Search options would range from basic to advance and provide subject gateways/portals to the Library's licensed research databases and the library catalog system.

Searcher Analyzer would reliably, quickly and accurately perform the following **tasks**:

- **Simultaneously search all library licensed research databases and the online public catalog.**

Searcher Analyzer is a research tool that goes beyond ordinary federated searching.

Searcher Analyzer is capable of supporting any online resource, an external database and/or an internal repository, provided that the source has at least an HTML interface. TDNet also supports XML, z39.50, SRU/SRW and other protocols so TDNet can implement the best connector for each resource.

Patented technology performs on-the-fly article analysis that clusters the search results into on-the-fly extracted concepts. This unique post-search analysis allows users to quickly find the articles they need from the array of search results available from the full text resources, A&I index databases, online catalogs, websites, and local repositories in your collection.

- **Search all of the library research databases from on using the library's authentication method.**

TDNet supports a variety of authentication and identification systems.

- **Capable of dropping search boxes into external web pages that can submit searches to the federated search engine.**

Searcher Analyzer supports an API that would allow Library to incorporate an external search box into the library website that will submit searches then display the results in the Searcher Analyzer interface.

Library will be able to customize the external search boxes to include specific sources in the search. This means that Library could create custom search boxes for specific subjects, such as a search box focusing on business databases, a search box for science databases, etc.

#### Searcher Analyzer Basic Interface

The Public Searcher Analyzer interface includes full federated searching with Searcher Analyzer's unique post-search article analysis and concept clustering technology.

Access to this interface is usually setup via IP authentication so remote users can be easily supported simply by including, e.g., EZ-Proxy prefix in the Searcher Analyzer URL.

#### Searcher Analyzer Personal Interface

The Searcher Analyzer Personal interface offers all main search & analysis features and adds a collection of powerful end-user search customization tools, including:

- **My Searches:** Save searches as Alerts to automatically receive new citation reports via email at user-defined intervals, or simply save your search for later use via the Searcher Analyzer interface;
- **My List:** store articles in a personal citation storage area where you can read, share, and access full text for articles you have selected;
- **Search History:** view a record of recent searches across sessions, with options to repeat or edit the search;
- **My Account:** Customize your Searcher Analyzer profile to add your email address for automated search email alerts.

demo is logged in. [Logout](#)

**TDnet**   [Search](#)   [My List](#)   [My Searches](#)   [My Account](#)   [History](#)

**My Searches**

Your e-mail alerts are sent to. Modify the e-mail address in your [Personal details](#) .  
 To save a search first run a search and then click the Save Search or the Save Search as Alert button on the results page.

Search	Results	E-mail alert Frequency	Action
All Fields (mercury poisoning) Medline (PubMed) Google Scholar Ingenta	156	Daily <input type="button" value="v"/>	<a href="#">Re-run</a> <a href="#">Edit</a> <a href="#">Delete</a>

The Searcher Analyzer Personal Interface requires access via username and password. This can be accomplished with a minimum of effort by integrating, e.g., existing proxy authentication system:

1. Users would link to a Searcher Analyzer website where they would be prompted to enter a username and password, or otherwise as the library would determine;
2. The user would enter her/his existing EZ-Proxy username and password;
3. Searcher Analyzer will automatically query the Library's proxy to authenticate the user's login then allow access to Searcher Analyzer.

- **Return search process results with real-time indicators of searching phases.**

At the top of the search results screen is the "Database Details" display, which provides a real-time status display for each of the sources being searched

✓	156 results found	<a href="#">Hide Database Details</a>
✓	Google Scholar	Retrieved 50 results (total number not available)
✓	Ingenta	Retrieved 56 results (of 80)
✓	Medline (PubMed)	Retrieved 50 results (of 4,005)

The display also incorporates an icon system that will alert users if there is a technical problem preventing the search from being executed. If this happens, the Database Details screen will also display error descriptions to indicate the nature of the problem, e.g., problem with source database, configuration error, etc.

- **Present multiple search options and ways to limit and refine searches including: basic keyword; advanced searching, such as multiple fields search options; subject by gateways / portals of grouped research databases and subject by subject/descriptor fields within multiple databases.**

Searcher Analyzer includes Basic Search and Advanced Search functions. The Basic Search screen is customized by the library to allow users to search within a predetermined set of default databases.

The screenshot shows a search interface with two tabs: "Basic" (selected) and "Advanced". Below the tabs, there is a "Search:" label followed by a text input field. To the right of the input field is the word "within" followed by a dropdown menu currently set to "All Fields". Below this, the "Database:" label is followed by a list of databases: "ABI/Inform", "Expanded Academic ASAP", and "Academic Search Premier". At the bottom of the list, there is a link: "Use [Advanced Search](#) to select other databases to search". A "Search" button is located in the bottom right corner of the interface.

Users can perform their search within All Fields, or they can choose to search within Title, Author, Description/Abstract, or Subject Keyword.

The Advanced Search screen allows users to select the sources to be searched via a list of Library resources. Library can customize this list to group sources into folders, such as a grouping by subject, resource type, etc., see the screenshot on the following page.

**Search** **My List** **My Searches** **My Account** **History**

**Basic** **Advanced**

**Terms:** mecury poisoning **within** All Fields

**Database:** Click the  icon to see specific databases in a given category  
Collapse All

<input type="checkbox"/> WWW	<input type="checkbox"/> Catalogs
<input checked="" type="checkbox"/> AllTheWeb	<input type="checkbox"/> Databases - Social Sciences
<input type="checkbox"/> Altavista Images	<input type="checkbox"/> ITI
<input type="checkbox"/> Google	<input type="checkbox"/> Databases - Business
<input type="checkbox"/> Google (Hebrew)	<input type="checkbox"/> Patents
<input type="checkbox"/> Google Images	<input type="checkbox"/> Hebrew
<input type="checkbox"/> Yahoo	<input type="checkbox"/> Law
<input checked="" type="checkbox"/> Find Articles Business	
<input type="checkbox"/> Find Articles Computers	
<input checked="" type="checkbox"/> Find Articles Health	
<input type="checkbox"/> Scientific Databases	
<input type="checkbox"/> e-Journals	
<input checked="" type="checkbox"/> Databases - Biomedical	

**Date:**  All Years  From  to

The following fields control the Subject Filter analysis of the results

**Fields to Analyze:** All Fields

**Focus on Subjects:**   
Separate subjects with semi-colons

**Ignore Subjects:**   
Separate subjects with semi-colons

**File Type :** any format

**Analyze up to :** 100

**Search**

As with Basic Searching, the search can be performed within All Fields, or they can choose to search within Title, Author, Description/Abstract, or Subject Keyword. Advanced search also allows user to refine their search by setting a date range to limit the search results to a specific time period.

### **Unique Post-Search Analysis Controls**

A key unique feature of Searcher Analyzer is TDNet's patented technology for automatic inference of key phrases from documents based on TDNet's patent of Automatic Idiomatic Representation Algorithm:

- The 'Key Concepts' are on-the-fly identified without requiring a taxonomy or classification<sup>1</sup>
- Analysis can be performed on the full text of the document, not just the title/abstract;
- Automatic clustering of documents into subject groups based on the Key Concepts, documents can belong to more than one "cluster";
- A citation "Details" screen allows the user to view a list of the Key Concepts found in the article;
- The citation "Details" screen also displays an article Summary that is automatically generated based on document excerpts that related to a Key Concept.

Advanced Search also adds several unique options that allow a user to control how the results are analyzed and displayed.

### Fields to Analyze

Searcher Analyzer offers a unique post-search analysis system can be customized by the user to perform the analysis on the article title/abstract only, or on the entire document.

The Advanced Search interface includes a "Fields to Analyze" option where the user can select "Titles and Description/Abstract: to limit the analysis to the article title, and the brief article description from the source database. If the user selects "All Fields" the system will perform the analysis on all parts of the article, including the full text if available.

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<sup>1</sup> Taxonomy could be reckoned with and accordingly customized at extra cost.

Focus on Subjects / Ignore Subjects

This option allows users to customize how the article results are categorized into subject clusters as part of the post-search article analysis. For example, a user may want to see all search results available from the search "mercury poisoning," but they may be particularly interested in mercury poisoning related to fish consumption. The user could enter "mercury poisoning" in the Terms search box, and enter "fish" in the Focus on Subjects box.

When the search is executed, Searcher Analyzer will search all the selected sources for the term "mercury poisoning". During the post-search analysis, Searcher Analyzer would categorize the results into subject clusters, and also setup a separate cluster specifically for all results pertaining to "fish," and place this subject cluster at the top of the subject categories list in the search results.

The advantage to the user is that they can quickly navigate to the results related to mercury poisoning in fish, but they can also review the overall search results for mercury poisoning without having to do separate searches.

The "Ignore Subjects" option works in reverse: If a user wants to exclude certain subjects from the post-search analysis, they can enter the subject in the Ignore Subjects box and those subjects will be eliminated from the subject groups. For example, a doctor seeking articles on "anabolic steroids" might want to enter "baseball" as a subject to ignore to avoid articles related to steroids in baseball.

File Type

This option allows users to define the file format they prefer, either Adobe PDF format, or Microsoft Word format, or All formats.

# of Citations to Analyze

This option allows the user to set a preference for how many article search results will be analyzed, either 50, 100, 150, or 200 total results. Searcher Analyzer will choose the top ranked results from each source, then analyze the total number of articles based on this setting for use in building the custom subject clusters and extracting article summaries and key concepts.

The product will demonstrate the following **results**:

- **Search results that are fully integrated, easy and intuitive for the novice end-user.**

Searcher Analyzer's unique post-search text analysis technology plays a critical role in allowing users of all experience levels to quickly find the articles they need.

When a user performs a search, an article analysis is performed automatically as the search results are gathered. Based on the automatic article analysis, Searcher Analyzer clusters the search results into context-specific subjects. The subject menu allows users to filter the search results to quickly navigate to the articles that are most important to the user. Once a subject is clicked in the menu, a subset of related categories will allow the user to further refine the search results based on the text analysis.

demo is logged in. [Logout](#)

[Search](#) [My List](#) [My Searches](#) [My Account](#) [History](#)

✓ 341 results found [Show Database Details](#)

All Fields (mercury)  
[Edit Search](#) [Save Search](#) [Save Search as Alert](#)

Page: [1](#) [2](#) [3](#) [4](#) [5](#) ... [14](#) [Next](#)

[Print](#) [Export](#) [E-mail](#) [Add to List](#) • **Select:**  All  Page **Sort by:** [Relevance](#)

**New Doors Opened from Mercury**  
The sophisticated Mariner. The modern Montego. The advanced Mountaineer. The friendly Monterey. The savvy Sable. The spacious Grand Marquis. Something for everyone who wants a little more.  
Database: [AllTheWeb](#)  
[Details](#)

**Hot stuff : the mercury's rising on exchange traded funds**  
Exchange-traded funds, or ETFs, are hot. Around for almost 15 years, these index-like investments have finally caught on like wildfire with investors, ...  
Database: [Find Articles Business](#)  
[Details](#)

**Mercury Hybrid is First "Green Car of the Year"**  
The Mercury Mariner Hybrid - the first full hybrid premium compact SUV - is now the first vehicle to be honored by Green Car Journal as "Green Car of the Year." The award winner is determined by an 1  
Database: [Find Articles Computers](#)  
[Details](#)

**The real deal on fish and mercury**  
If concerns about the health effects of mercury have you steering clear of fish lately, it's likely you're doing yourself more harm than good. This is the key finding of five recent studies published  
Database: [Find Articles Health](#)  
[Details](#)

**Filter Results**  
▶ **All Results**  
By Subject

- [mercury levels](#)
- [Mercury Interactive](#)
- [mercury switches](#)
- [mercury vapors](#)
- [dental amalgams](#)
- [toxic metals](#)
- [Control Technology](#)
- [San Jose Mercury](#)
- [Mercury Control](#)
- [Mariner Hybrid](#)
- [P / E Ratio](#)
- [Other Documents](#)

The subject filtering functions allow even a novice user to quickly find and access the articles that are relevant to their research. It allows the user to make an intuitive leap from the search terms they entered to the articles they really wanted.

- **Search results that contain reliable links.**

Searcher Analyzer uses links that are included in the article information retrieved directly from the source. As a result, links to articles are very reliable because they are the exact URLs from the provider.

- **Search results that can be processed and retrieved quickly, providing at-a-glance clues to the user for reducing the results set to a manageable subset.**

When a search is performed, search results will begin appearing immediately so users can start evaluating the citations while the search is still proceeding.

Once the search is completed, Searcher Analyzer's post-search text analysis will create a context-specific list of subjects. With one click, users can filter the search results to view the articles related to the dynamically created subject. Once a subject is clicked in the menu, a subset of related categories will allow the user to further refine the search results based on the text analysis.

Details display

Under each citation in the search results window is Details link where the user can view additional article information. In addition to the article title, source and other bibliographic data, users can view an article summary and a list of the Key Concepts, both of which were extracted from the article content by Searcher's post-search text analysis. From this screen users can link to the article by clicking the article title, or take advantage of the print, export, and email functions.

Users accessing Searcher Analyzer via the Personal interface can also click the "Add to List" link to save this article citation in a personal article list storage area for later review.

<p><b>Title :</b> <a href="#">Are mercury amalgam fillings safe for children ? An evaluation of recent research results .</a></p> <p><b>Author :</b> Rode D.</p> <p><b>Journal :</b> Altern Ther Health Med. 2006 Jul-Aug;12 (4):16-7. PMID: 16862738 [PubMed - in process]</p> <p><b>Database :</b> Database:Medline (PubMed)</p> <p><b>Summary :</b> Two recent clinical trials on the safety of amalgam fillings in children found no evidence of harmful effects from mercury containing dental fillings after following children for 5-7 years . Mercury amalgam dental fillings : An epidemiologic assessment . Reduced levels of mercury in first baby haircuts of autistic children . Department of Health &amp; Human Services .</p> <p><b>Key Concepts :</b> Health &amp; Human , levels of mercury , effects of mercury , Dental amalgam , amalgam fillings , dental fillings</p>	<p>Actions</p> <ul style="list-style-type: none"> <li>• <a href="#">Print</a></li> <li>• <a href="#">Export</a></li> <li>• <a href="#">E-mail</a></li> <li>• <a href="#">Add to List</a></li> </ul>
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- **Search results de-duplicated for clarity.**

Searcher Analyzer will de-duplicate search results based on the article link URL.

- **An interface that is simple, intuitive and can be easily customized by the library research database administrator.**

The Searcher Analyzer interface is designed to allow users to easily perform searches, evaluate the search results and access the articles they need.

We can incorporate a Library logo into the interface, and the library has the option to customize a Cascading Style Sheet CSS to make other changes to the appearance of the interface. An Administrator function is currently under development and we expect that additional customization options, such as customizing the grouping of the sources on the advanced search screen, would be part of the Searcher Analyzer system.

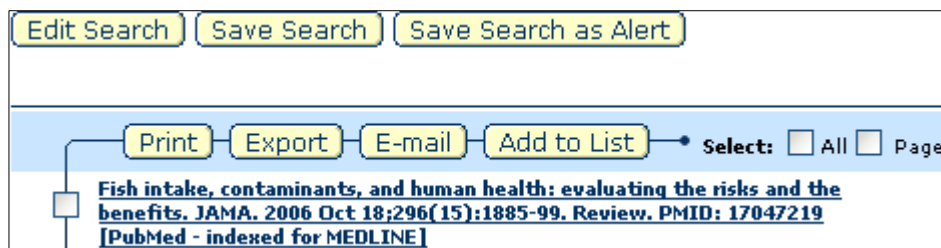
- **Search results with flexible sorting options for the user to explore easily and any clustering functionality.**

As described above, Searcher Analyzer features are own patented text analysis technology that "clusters" search results into subject groups that users can click to filter the search results to view the articles in a subject group.

In addition to Searcher Analyzer's subject clustering technology, results can be filtered by source, author, language, domain, and file type. Search results can also be sorted by Relevance, i.e., the source provider's own relevance ranking, Title, Author, Source, and Date.

- **Search results with various export capabilities, as well as print or save in HTML format.**

Searcher Analyzer's search results screen includes features for printing, exporting, and emailing citations. The user simply has to select the citations they want by checking a box next to the article title, then click a print, export, or email button. Citations can be exported in a variety of formats, including ASCII and formats compatible with RefWorks, Reference Manager, Procite, and EndNote.



If the user is accessing Searcher Analyzer via the Personal interface, they can also click an "Add to List" button to save the citation to the user's personal article storage area for later review. The Personal interface will also include a "Save Search" that will allow the user to save a search, and "Save Search as Alert" allows the user to save the search and set frequency for the search to be repeated automatically and have a citation report of new articles sent to the user via email.

Citations can also be printed, exported, emailed, and "Added to List" via the "Details" screen described on the previous page.

### **Additional Requirements?**

TDNet will be happy to discuss additional requirements.

### **Searcher Analyzer**

The pricing option is for providing the Search Analyzer federated search & analysis service. It is based on information that TDNet has received from the library reflecting sources to be searched.

Pricing is also based on the Searcher Analyzer interface that Library chooses.

The Searcher Analyzer Basic Interface includes:

- A central interface to search the library's collection of e-resources, including databases, search portals, websites, catalogs, and other external resources.
- Patented post-search text analysis technology with subject clustering, article summary creation and key concept extraction designed to help users quickly find the articles they need;
- API for adding external "search box" to submit searches via the library website;
- User access via IP/Proxy Authentication, or password authentication;
- Hosting by TDNet.

The Searcher Analyzer Personal interface offers all main search & analysis features and adds a collection of powerful end-user search customization tools:

- **My Searches:** Save searches as Alerts to automatically receive new citation reports via email at user-defined intervals, or simply save your search for later use via the Searcher Analyzer interface;
- **My List:** store articles in a personal citation storage area where you can read, share, and access full text for articles you have selected;
- **Search History:** view a record of recent searches (across sessions), with options to repeat or edit the search;
- **My Account:** Customize your Searcher Analyzer profile to add your email address for automated search email alerts.

TDNet is offering a pricing package that includes all the features of Searcher Analyzer, plus TDNet's OpenURL link resolver called TOURresolver, and TDNet's Journal Manager A-Z title list interface.

Pricing for TOURresolver/Journal Manager is based on the number of unique journal titles in your knowledgebase.

TOUResolver

TDNet's OpenURL link resolver called "TOUResolver" includes:

- Seamless linking from OpenURL-enabled Sources to full text Target resources (both OpenURL and non-OpenURL enabled Targets);
- Support for Sources with special requirements, e.g., Google Scholar, PubMed, Windows Live Academic Search;
- Customizable interface for presenting links to full text Targets links and Custom Target links to other resources, such as catalogs, ILL providers, etc.;
- Online Administrator functions for setting Target display options and customizing the appearance and functionality of the TOUR user interface;
- Complete knowledgebase management with weekly/Real-Time updating;
- TDNet and COUNTER-compliant usage statistics reports, online and Excel.

Journal Manager

TOUResolver includes an integrated A-Z list interface called Journal Manager, which features:

- A web-based A-Z interface of your full text holdings, including Collections, individual journals, and print holdings (optional);
- Complete knowledgebase management with weekly/Real-Time updating;
- Online Administrator function for changing title content and interface options;
- TDNet and COUNTER-compliant online and Excel usage statistics reports.

See Appendix for more information about TOUResolver and Journal Manager.

The TDNet TOC service that provides access to a rolling archive of TOCs for thousands of journal titles. The TOC service adds the following features:

- Searching the TOC collection via the Searcher Analyzer interface;
- Integration into TOUResolver to improve resolver accuracy and full text linking;

- Integration into Journal Manager, adding:
  - Browsing a rolling collection of recent Tables of Contents;
  - Search by Article Title, Author, Vol/Iss, Year;
  - Linking directly to full text articles at the Article-level (for providers that support article linking);
  - Personal profiles for users (or groups of users) to create a list of "favorite" journals to receive new TOCs via email, or to save search terms to receive automatic citation reports via email.
  - Article ordering via optional TDNet ILL/DocDel Order Processing function;
  
- **Sample statistics and system reports.**

Please see Appendix for examples of statistics reports.

- **Authentication**

When authentication occurs will vary depending on Library's authentication preferences. There are two types of authentication to consider: Authentication done by the source providers to allow searching, and authentication performed to allow Library users to access the Searcher Analyzer interface.

Authentication to support searching & linking

There are several ways TDNet can support authentication by the source providers so that searches and links to articles are permitted by the provider. The two options most likely to be of interest to Library are:

- **IP Authentication:** TDNet will supply the IP address of the Searcher Analyzer website constructed for Library. The Library will supply this IP address to each of their source providers so searching and linking activity is identified by the provider as originating from Library;
- **EZ-Proxy Integration:** An alternative to supplying the IP of the Searcher Analyzer system to all your providers is to give TDNet a username and password login to access your proxy. This login will be built into Searcher Analyzer connectors and links so that activity via Searcher Analyzer is identified by the provider as originating from a valid Library IP address.
- **Others?** TDNet would gladly review.

Authentication for user access

There are also several ways Searcher Analyzer can authentication to allow users to access the Searcher Analyzer interface. The method employed will depend on the Searcher Analyzer interface that Library chooses. If Library chooses the Searcher Analyzer Basic Interface, TDNet will authenticate incoming users based on their IP address. To support remote users, the link to Searcher Analyzer would include EZ-Proxy prefix.

If Library chooses the Personal Interface, it's necessary to use password authentication so individual users can maintain a personal profile of automated searches, receive citation Alerts via email, store citations in a personal "My List" storage area, and track their search history across multiple sessions. This can be easily implemented by integrating your Proxy authentication system:

1. Users would link to a Searcher Analyzer website where they would be prompted to enter a username and password;
2. The user would enter their existing EZ-Proxy username and password;
3. Searcher Analyzer will automatically query the proxy to authenticate the user's login, then allow the user access to Searcher Analyzer.

## Appendix "Statistics Report Examples"

### Searcher Analyzer Statistics Report Example

Searcher Analyzer includes COUNTER reports and also a selection of standard reports designed by TDNet. All reports are generated online and can also be exported to Excel.

### Searcher Analyzer COUNTER Report Menu

The screenshot shows the 'Counter Reports' menu in the Searcher Analyzer application. The interface is light blue with a navigation bar at the top containing 'Search', 'My List', 'My Searches', 'My Account', and 'Administrator'. A user named 'jonathan' is logged in, with a 'Logout' link. There are also links for 'Blank Order Form', 'History', and 'Help'. The 'Counter Reports' tab is active, showing an 'Example Description for Counter Reports.' Below this, there are several configuration options: 'Reports' (a dropdown menu set to 'Database Report 1A: Total Searches by Month and Database'), 'Consortium site' (radio buttons for 'All' and 'Selected', with 'All' selected and a dropdown menu), 'Database' (radio buttons for 'All' and 'Selected', with 'All' selected and a dropdown menu), 'DATES' (input fields for 'From' and 'to' with calendar icons), 'Resolution' (radio buttons for 'Month', 'Week', and 'Day', with 'Month' selected), and 'Format' (a dropdown menu set to 'HTML'). A 'Show Report' button is located at the bottom right of the form.

jonathan is logged in. [Logout](#)

[Search](#) [My List](#) [My Searches](#) [My Account](#) [Administrator](#) [Blank Order Form](#) [History](#) [Help](#)

[Counter Reports](#) [Standard Reports](#)

Example Description for Standard Reports.

Select Option:  User  Database  Query

Reports:

Consortium site:

User Group:  All:  Selected:

DATES: From:  to:

Resolution:  Month  Week  Day

Format:

[Show Report](#)

## Searcher Analyzer Standard Reports: Query Report Menu

jonathan is logged in. [Logout](#)

[Search](#) [My List](#) [My Searches](#) [My Account](#) [Administrator](#) [Blank Order Form](#) [History](#) [Help](#)

[Counter Reports](#) **Standard Reports**

Example Description for Standard Reports.

**Select Option:**  User  Database  Query

**Reports:**

**Consortium site:**  All:  Selected:

**User Group:**  All:  Selected:

**DATES:** From:   to:

**Resolution:**  Month  Week  Day

**Format:**

## Searcher Analyzer Standard Reports: User Report Menu


jonathan is logged in. [Logout](#)

[Search](#) [My List](#) [My Searches](#) [My Account](#) [Administrator](#) [Blank Order Form](#) [History](#) [Help](#)

[Counter Reports](#) [Standard Reports](#)



Example Description for Standard Reports.

**Select Option:**  **User**  **Database**  **Query**


**Reports:**  

**Consortium site:**

**User Group:**

**DATES:** From:   to:  

**Resolution:**  **Month**  **Week**  **Day**

**Format:**  

[Show Report](#)

Searcher Analyzer COUNTER report example

Database.Report.1A.Total.Searches.by.Month.and.Database

Site: All (Database: All)

Date run: 03/06/2007

Export to Excel

Connectors \ Dates	Publisher	Platform	01/01/07	02/01/07	03/01/07	YTD Total
TOTAL			0	2450	347	2797
bl_etoc			0	802	156	958
google			0	14	30	44
google_scholar			0	823	88	911
pubmed			0	811	73	884

Export to Excel

Searcher Analyzer Standard Report Example: Database Report

**Total Searches by Date and Database**

Site: All (Database: All)

Date run: 03/06/2007

Export to Excel

Connectors \ Dates	01/01/07	02/01/07	03/01/07	YTD Total
TOTAL	0	2450	347	2797
bl_etoc	0	802	156	958
google	0	14	30	44
google_scholar	0	823	88	911
pubmed	0	811	73	884

Export to Excel

Searcher Analyzer Standard Report Example: Query Report

**Total Searches by Date and Query**  
**Site: All (Database: All)**  
**Date run: 03/06/2007**

Queries \ Dates	01/01/07	02/01/07	03/01/07	YTD Total
TOTAL	0	840	189	1029
adhd	0	1	0	1
aids	0	0	1	1
aids AND blood	0	0	1	1
amor	0	0	1	1
amsterdam	0	20	0	20
art	0	0	1	1
aspirin	0	24	27	51
barabashka	0	1	0	1
batman	0	20	0	20

Searcher Analyzer Standard Report Example: User Report

**Total Searches by Date and User**  
**Site: All (Database: All)**  
**Date run: 03/06/2007**

Export to Excel

Users \ Dates	01/01/07	02/01/07	03/01/07	YTD Total
TOTAL	0	840	173	1013
bl::benchgal1	0	53	0	53
bl::benchgal10	0	38	0	38
bl::benchgal11	0	38	0	38
bl::benchgal12	0	38	0	38
bl::benchgal13	0	38	0	38
bl::benchgal14	0	38	0	38
bl::benchgal15	0	38	0	38
bl::benchgal16	0	38	0	38
bl::benchgal17	0	38	0	38

**TOUResolver and Journal Manager Statistics**

COUNTER statistics reports and reports designed by TDNet are also available to track usage of our TOUResolver link resolver service, and the companion Journal Manager A-Z service.

The Statistics Report Generator can create the following reports:

- Overall Usage Summary
  - Includes breakdowns of TOUResolver activity, including:
    - # citations with full text targets;
    - # of "failed" links due to incomplete/inaccurate Source data;
    - # of citations where full text was not available
    - # of redirects to custom target links (links to customer-defined "destinations" like web portals and other online resources)
- Journal Counts (numerical breakdown of titles)
- Usage by Vendor (stats per Collection: aggregator database or publisher package)
- Usage by Publisher
- Usage by Journal
- Usage by Unique IPs;
- Peak Usage Times

All reports can be limited to statistics for TOUResolver, for the Journal Manager A-Z interface, or combined statistics reports can be created. All reports are created online and can be easily downloaded in Excel format.


## COUNTER Statistics Reports

Counter1 compliant statistics reports can also be generated, including:

- Total Searches and Sessions by Month and Services
- Number of Successful Full Text Article Requests by Month and Journal
- Total Sessions by Month and Collection
- Total Sessions by Month and Publisher
- Number of Successful Item Requests by Month, Journal and Page-Type

All reports can be limited to statistics for TOUResolver, for the Journal Manager A-Z interface, or combined statistics reports can be created. All reports are created online and can be easily downloaded in Excel format.

## TOUResolver/Journal Manager TDNet Statistics Report Generator: Report Menu



### TDNet Statistics Report Generator

Admin Menu Screen

<b>Report Title (optional):</b>	<input style="width: 90%;" type="text"/>										
<b>Usage Report:</b>	<div style="display: flex; align-items: center;"> <div style="border: 1px solid gray; padding: 2px;">Usage Report: TDNet</div> <div style="margin-left: 5px;">Create for: <input type="radio"/> EJM <input type="radio"/> TOUR <input checked="" type="radio"/> Both</div> </div>										
<b>Start Date:</b>	<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th>Year</th> <th>Month</th> <th>Day</th> <th>Hour</th> <th>Minute</th> </tr> </thead> <tbody> <tr> <td>2005</td> <td>05</td> <td>25</td> <td></td> <td></td> </tr> </tbody> </table>	Year	Month	Day	Hour	Minute	2005	05	25		
Year	Month	Day	Hour	Minute							
2005	05	25									
<b>End Date:</b>	<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th>Year</th> <th>Month</th> <th>Day</th> <th>Hour</th> <th>Minute</th> </tr> </thead> <tbody> <tr> <td>2005</td> <td>05</td> <td>25</td> <td></td> <td></td> </tr> </tbody> </table>	Year	Month	Day	Hour	Minute	2005	05	25		
Year	Month	Day	Hour	Minute							
2005	05	25									

Generate Report
Reset Form

Usage Report: TDNet

Usage Report: TDNet

Usage Report: Journal Counts

Usage Report: Vendors

Usage Report: Publishers

Usage Report: Journals


User Report: Unique IPs

User Report: My TDNet Profiles

Usage Report: Document Delivery

Usage Report: Peaks






## TOUResolver/Journal Manager COUNTER Reports Generator: Report Menu





### COUNTER Reports Generator

Admin Menu Screen


Statistical reports are available via this page for usage starting January 1, 2004. Please contact your customer service account manager if you would like prior reports.  
TOUR data is monitored separately as of version 2.0 only. Earlier TOUR journal data is included and counted in the EJM countings, but session and search data is not available.

<b>Report Title (optional):</b>	<input type="text"/>
<b>Report:</b>	TDNet Report 1: Total Searches and Sessions by Month and Service 
<b>Start Date:</b>	Year: 2005  Month: 01 
<b>End Date:</b>	Year: 2005  Month: 05 



- TDNet Report 1: Total Searches and Sessions by Month and Service 
- TDNet Report 1: Total Searches and Sessions by Month and Service**
- Journal Report 1: Number of Successful Full-Text Article Requests by Month and Journal
- Database Report 1: Total Sessions by Month and Collection
- Publisher Report 1A: Total Sessions by Month and Publisher
- Journal Report 3: Number of Successful Item Requests by Month, Journal and Page-Type

TOUResolver/Journal Manager COUNTER Reports Generator:  
Overall Usage Summary Report Example

		<u>Usage Report: TDNet</u>		<a href="#">Admin Menu Screen</a>
TDNet Customer:      Date Generated: 20050525 1:08:08 PM				
Report Definitions: <Usage Report: TDNet><Both><20050101 - 20050525 > <a href="#">Create Excel</a>				
My TDNet Profiles	Total: 12	Added For Period: 5		
Local Alerts Registrations	Total: 17	Added For Period: 10		
Access Sessions		580		
Access Time in minutes		9445		
Journal Title Searches		62		
Article Title Searches		87		
Author Searches		10		
Publisher Searches		0		
Aggregator Searches		1		
Subject Searches		0		
Other Searches		24		
Total Searches		184		
TOC Records Retrieved		477		
Unique IP Users		94		
TOUR:				
Citations with Full Text Targets		220		
Redirects (Custom Targets)	<a href="#">View Log</a>	301		
Rejections:				
Inaccurate Data or "Unable to build link"	<a href="#">View Log</a>	59		
No Full Text for Requested Period	<a href="#">View Log</a>	57		
<a href="#">List of Sessions</a>				

TOUResolver/Journal Manager COUNTER Reports Generator:  
Total Searches/Sessions by Month and Service

		Mar - 2005	Apr - 2005	May - 2005	Calendar YTD
TDNetEJM	Searches Run	3	8	68	79
TDNetEJM	Sessions	21	13	134	168
TOUR	Sessions	33	89	72	194
TOUR (Modify Search)	Searches Run	6	13	0	19
TOUR (Modify Search)	Sessions	3	11	0	14
Cite & TOUR	Searches Run	1	3	1	5
Cite & TOUR	Sessions	4	6	2	12

## **Appendix "Other TDNet Services"**

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- **TOUResolver OpenURL Link Resolver**
- **Journal Manager A-Z website**
- **TDNet Tables of Contents Service**
- **ILL/DocDel Order Processing Function**

### **TOUR Full Text Resolver**

TOUResolver is a NISO-compliant system for providing context-sensitive links from reference databases to full text from OpenURL and non-OpenURL compliant target resources.

### **How TOUResolver Works**

When a user finds a citation in an OpenURL enabled Source database and clicks a TOUResolver link, the article citation details will be checked against the library's holdings knowledgebase to identify the resources that offer full text for the selected citation.

#### Get full text

Displays links to the full text providers available for the selected citation, based on the full text holdings in the library's TDNet knowledgebase;

- Full text links will appear in the order of the provider's ability to support article-level links
- TOUResolver will take into account online coverage dates and embargos to accurately identify the full text providers available for the selected citation.

### Custom Links

In addition to automatically displaying full text links based on the holdings in your knowledgebase, TOURresolver offers several options for adding custom links to the resolver interface, including:

- Linking to you library Catalog;
- Linking to the TDNet Journal Manager A-Z web interface;
- Link to other web resources, such as web portals, non-journal resources, etc.;
- Linking to ILL/Document Delivery forms or services;
- Links for exporting a citation to an XML file, formatted for EndNote/Reference Manager;
- A link to copy a persistent URL for the citation, to help users share citations with colleagues.

### **Integrated TDNet TOC Service & TDNet ILL/DocDel Order Processing Function**

TOURresolver goes beyond ordinary link resolvers by incorporating TDNet Tables of Contents into the knowledgebase to enhance resolver accuracy and provide the best available links to full text. TDNet also offers an optional ILL/DocDel order processing function that allows users to transmit article orders to library staff or to commercial article vendors via the TOURresolver interface.

See further for details on the TDNet TOC Service and the TDNet ILL/DocDel function.

### **Integration with Searcher Analyzer**

Links to TOURresolver can easily be integrated into TDNet's Searcher Analyzer federated search & analysis system, allowing users to quickly link from a citation found in Searcher Analyzer to the TOURresolver interface to find and access full text for the selected article.

### **Support for OpenURL Sources with special requirements**

Some OpenURL Sources have special setup requirements to work with a link resolver, such as regularly updated holdings files, institution IP addresses, proxy settings, link text preferences, etc. TDNet will provide full support (including regularly updated holdings data files) to support Sources with special requirements, such as Google Scholar, PubMed, and Windows Live Academic Search.

### **Easy Setup and Maintenance**

TOURresolver can be setup with a minimum of work by the library staff. The system can be hosted by TDNet, eliminating the need for IT resources and infrastructure normally associated with installing a link resolver. TOURresolver is updated weekly to reflect the latest changes in content, coverage, and links. An online Administrator function is included that allows customers to:

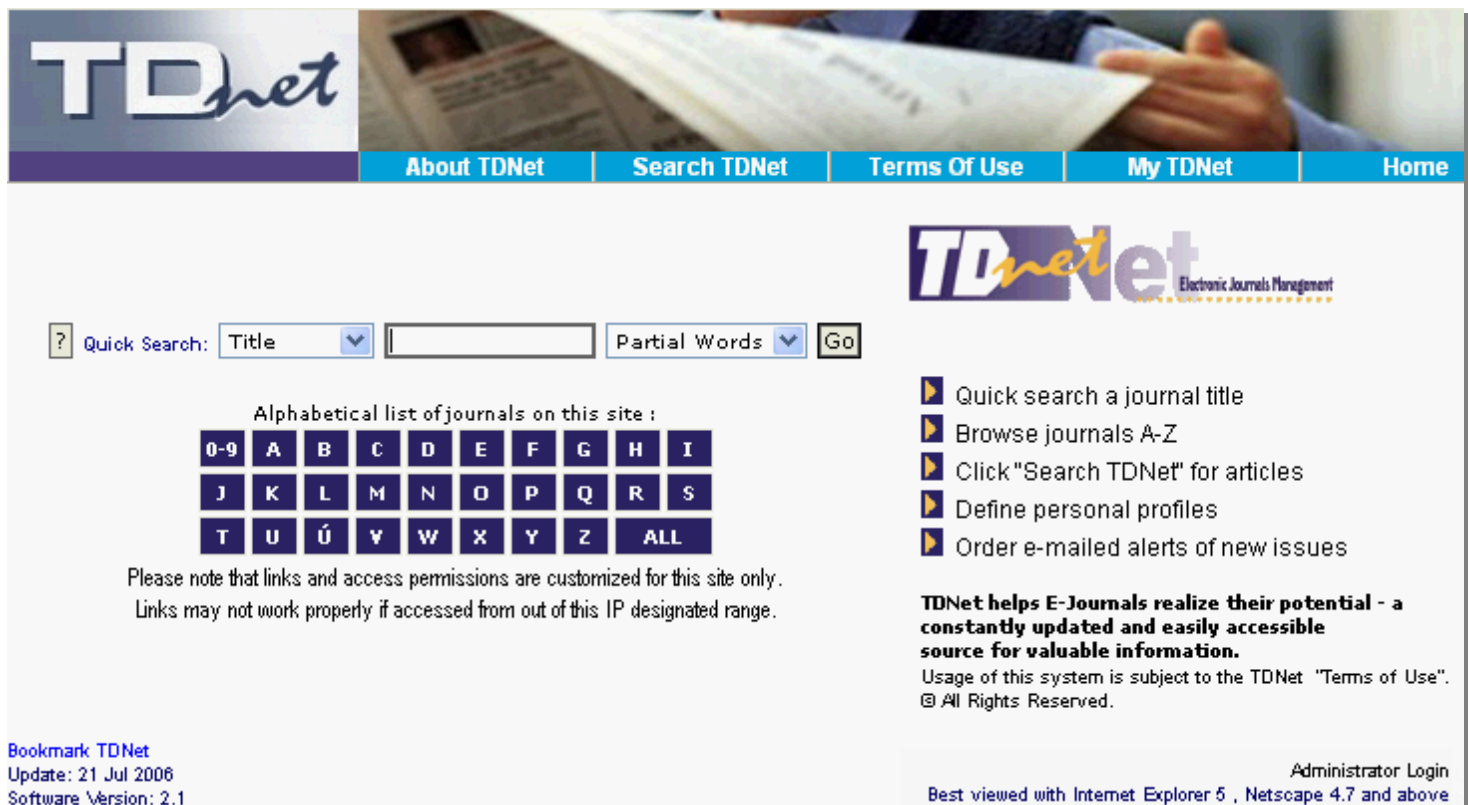
- Update title collections and individual e-journals in Real-Time
- Customize the text and appearance of the Resolver interface
- Select "Target Display" options that determine how links to target resources are displayed
- Generate TDNet and COUNTER usage statistics reports

### **Important TOURresolver Features**

- ✓ **Full holdings maintenance with weekly/Real-Time updating of content, coverage & links**
- ✓ **Full support for OpenURL Sources with special requirements (PubMed LinkOUT, Google Scholar)**
- ✓ **Customization of resolver appearance and target display options via an Administrator function**
- ✓ **On-demand statistics reports in COUNTER and TDNet formats**
- ✓ **Optional ILL/DocDel Order Processing function for custom article ordering options**
- ✓ **Integration with TDNet Journal Manager and other TDNet e-Resource Manager services**

## Journal Manager

Journal Manager provides a central access point for your complete journal collection, giving users a single source for browsing, searching, and accessing the library's journal resources. Journal Manager offers much more than just a user interface: weekly automatic updates maintain your holding, and Administrator tools provide Real-Time holdings updates, statistics reports, and interface customization.



The screenshot shows the TDNet website interface. At the top left is the TDnet logo. Below it is a navigation bar with links: About TDNet, Search TDNet, Terms Of Use, My TDNet, and Home. The main content area features a search bar with a dropdown menu set to 'Title', a text input field, a 'Partial Words' dropdown, and a 'Go' button. Below the search bar is an alphabetical list of journals on the site, organized into a grid of buttons for categories 0-9, A, B, C, D, E, F, G, H, I, J, K, L, M, N, O, P, Q, R, S, T, U, V, W, X, Y, Z, and ALL. To the right of the search bar is a list of features with blue arrow icons: Quick search a journal title, Browse journals A-Z, Click "Search TDNet" for articles, Define personal profiles, and Order e-mailed alerts of new issues. Below this list is a bolded statement: "TDNet helps E-Journals realize their potential - a constantly updated and easily accessible source for valuable information." followed by a disclaimer: "Usage of this system is subject to the TDNet 'Terms of Use'. © All Rights Reserved." At the bottom left, there is a 'Bookmark TDNet' link, an 'Update: 21 Jul 2006' date, and a 'Software Version: 2.1' label. At the bottom right, there is an 'Administrator Login' link and a note: 'Best viewed with Internet Explorer 5, Netscape 4.7 and above'.

The Journal Manager interface allows users to quickly find titles by searching or browsing an A-Z listing of all your journal resources. Each title shows online provider information with links to full text, as well as information on full text access (including password login instructions), print holdings, online coverage dates, embargo periods, and more. A-Z display options, search defaults, and interface branding can all be customized via an online Administrator function.

Journal Title	Online Coverage	Full Text Access	Catalog	Table of Contents
				Current
<b>Nematology</b> From EBSCO ( Academic Search Premier )	02/1999 - 7/2005 E	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Neotropical Entomology</b> From DOAJ - Directory of Open Access Journals	2001 -	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Nepal Journal of Neuroscience</b> From Free Medical Journals		<input checked="" type="checkbox"/>		
<b>Nephrology</b> From Blackwell Synergy	03/2000 -	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

### TDNet Tables of Contents Service

TDNet offers a unique TOC service that can be integrated into all TDNet systems to enhance system performance, expand the library's collection of journal data and provide end-user current awareness tools. The collection includes a rolling archive of 18-24 months of recent TOC data for over 20,000 journal titles.

<input type="checkbox"/> <b>Article Title:</b>	Characteristics of COX2 inhibitors questioned
Author(s):	
Journal Title	<b>Nature Reviews - Drug Discovery</b>
Access	<input checked="" type="checkbox"/> From EBSCO ( Academic Search Premier ) 2004; 3 (9) <a href="#">[Full Text]</a>
Page:	726-727
ISSN:	Print: 1474-1776
BL Shelfmark:	6047.224000
Print Holdings:	<input checked="" type="checkbox"/>
	Publisher Archive: <input checked="" type="checkbox"/>

See details of the TDNet TOC service on the following page.

### ILL/Document Delivery Order Processing

Customers with the TDNet TOC service can also add an optional ILL/DocDel Order Processing function that allows users to process article order requests from articles found in Journal Manager TOCs, article searches, and in TOC/Keyword Alert emails.

See details on the ILL/DocDel service on the following page.

## **Maintenance and Administration**

Journal Manager is updated weekly to provide the latest titles, links, coverage dates, and TOCs. In addition to the weekly update, an online Administrator function is included that allows customers to:

- Update title collections and individual e-journals in Real-Time;
- Customize the text and appearance of the Journal Manager "Home" page and A-Z title list;
- Attach Journal Notes messages for user information to individual titles, or entire vendor/publisher collections;
- Customize the TOC Alert and optional ILL/DocDel functions;
- Generate TDNet and COUNTER usage statistics reports.

**Important Journal Manager Features:**

- ✓ **Easy installation and maintenance, with weekly and Real-Time updating of titles, links, and coverage information**
- ✓ **Administrator function with extensive customization options**
- ✓ **On-demand statistics reports in COUNTER and TDNet formats**
- ✓ **Optional TDNet TOC service, with current awareness and personalization tools;**
- ✓ **Optional ILL/DocDel Order Processing function for custom article ordering options**
- ✓ **Optional Group interface allows users to access the holdings of multiple libraries through a single interface.**
- ✓ **Integration with TOUR Full Text Resolver and other TDNet e-Resource Manager services**

**TDNet Tables of Contents Service**

TDNet offers a unique TOC service that can be integrated into all TDNet systems to enhance system performance, expand the library's collection of journal data and provide end-user current awareness tools. The collection includes a rolling archive of 18-24 months of recent TOC data for over 20,000 journal titles.

**Journal Manager / TOURResolver Integration**

Journal Manager customers who have the TDNet TOC service can access the TOC collection through the Journal Manager interface to:

- Browse TOCs that match your print/full text journal holdings, and expand your journal resources by adding TOCs for journals not in your collection
- Perform article title searches, as well as searches by author, volume, issue, publisher, vendor, etc.
- Link directly to the article-level (to full text providers supporting article-level linking);
- Create profiles of "favorite" journals to receive TOC or Keyword Search Alerts via email
- Add an optional ILL/Document Delivery function to allow users to send article requests to library staff or directly to ILL/DocDel providers.

TOUResolver also benefits from the TDNet TOC data in several ways:

- TOC integration allows the link resolver to compare incoming article citation information with the article details in TDNet TOCs, resulting in more accurate link resolution;
- When the link resolver receives an article citation with incomplete information, TOUResolver can supplement this information with data from a matching Tables of Contents record;
- TOC integration allows TOUResolver to provide the best available direct article-level links to full text target resources, including OpenURL, DOI, PMID, and proprietary full text links.

### **Searcher Analyzer Integration**

Searcher Analyzer customers who have also the TDNet TOC service can have the TOC collection included in Searcher Analyzer as a searchable resource, allowing users search the article data via Searcher Analyzer as well as via Journal Manager.

### **TDNet ILL/Document Delivery Order Processing**

The TDNet TOC service also supports the optional ILL/DocDel Order Processing function, which allows users to process article order requests from articles found in Journal Manager TOCs, article searches, and in TOC/Keyword Alert emails, and also process orders via the TOUResolver interface. With this option activated, customers can customize the article ordering process to:

- Limit article orders to citations where full text is not available, or full text and print access are not available;
- Send article orders to OpenURL enabled forms or ILL/DocDel suppliers (citation details from TOUResolver are automatically transmitted to "fill out" an order form), or send articles to non-OpenURL enabled forms or direct to library staff via email;
  - For article orders sent to non-OpenURL enabled systems, TDNet can prompt the user to complete an order form that you can customize;
- Define multiple "destinations" for sending article requests, so different user groups can send requests to the appropriate staff member, order form, or ILL/DocDel supplier.